

MONTHLY PARKING RATE INCREASE NOTICE

Effective July 1, 2019

The 2017-18 Downtown Parking Study recommended that the City of Durham periodically increase its monthly parking rates to offset increased operational costs and to better align with market conditions.

The below rate increase is necessary to help cover the costs of several initiatives to provide a more favorable parking experience for you including, but not limited to:

- New Downtown Parking Garage and associated ground level retail/commercial spaces
- Uniformed, Unarmed Security Guard Services, 24 hours per day, seven days per week
- Upgraded security and surveillance systems inside the Chapel Hill Street, Church Street, Corcoran Street, Durham Centre, and the new Morgan/Rigsbee Parking Garages
- Upgrading the Parking Access and Revenue Control System equipment and the addition of additional pay stations inside the Chapel Hill Street, Church Street, Corcoran Street, Durham Centre, and Morgan/Rigsbee Parking Garages
- New parking management software, with enhanced online customer features, including e-invoicing, customer portal, recurring payments, online parking reservations, etc.

Effective July 1, 2019, the following monthly rates will become effective. For current monthly customers, the rate increase will be reflected on the August 2019 invoice that will be mailed on July 1, 2019.

| SURFACE PARKING LOTS | Current | July 1, 2019 |
|----------------------------|---------|--------------|
| Residential Parking Permit | \$70.00 | \$90.00 |
| Standard Monthly Permit | \$70.00 | \$90.00 |

| PARKING GARAGES | Current | July 1, 2019 |
|----------------------------|----------|--------------|
| Residential Parking Permit | \$80.00 | \$100.00 |
| Standard Monthly Permit | \$80.00 | \$100.00 |
| Reserved Parking Permit | \$95.00 | \$120.00 |
| 24-Hour Reserved Permit | \$110.00 | \$140.00 |

In general, the City of Durham's proposed parking rates remain competitive and below the regional market. Below are the parking rates of our peer cities and other Durham parking providers:

| | Parking Garage | | | Surface Parking Lot | | |
|--------------------|---------------------|---------------------|-------------------|---------------------|-------------------|-------------------|
| | Monthly Unreserved | Monthly Reserved | Downtown Resident | Monthly Unreserved | Monthly Reserved | Downtown Resident |
| Asheville, NC | \$80.00-120.00 | \$ 140.00 | N/A | N/A | \$30.00 - \$60.00 | N/A |
| Chapel Hill, NC | \$ 115.00 | N/A | N/A | \$75.00 - \$95.00 | N/A | N/A |
| Charlotte, NC | Private garages | Private Garages | Private Garages | Private Garages | Private Garages | Private Garages |
| Raleigh, NC | \$110.00 - \$115.00 | \$154.00 - \$167.00 | N/A | \$45.00 - \$68.00 | N/A | N/A |
| Durham County Govt | \$ 65.00 | N/A | N/A | N/A | N/A | N/A |
| Duke University | \$84.50 - \$101.25 | \$162.50 | N/A | \$50-\$56.25 | N/A | N/A |

If you have any questions, please contact PARKDURHAM at (919) 560-4157 or ParkDurham@DurhamNC.gov. You may also learn more about our parking system at www.ParkDurham.org. Thank you for your understanding and support as we strive to improve our parking facilities to create a more favorable parking experience for you.